

## Module 1 – Cross-cultural Awareness

### Hands-on activity 3 - Cross-cultural checklist

#### Instructions

The Cross-cultural checklist helps you consider your own skills, knowledge, and awareness in your interactions with others. It also help you recognize what you can do to become more effective living and working in different cultural environments.

Consider a country or culture they are curious about. If you have a migratory background, think about your experience. Try to answer each statement of the checklist with Yes, No or I don't know.

Should I expect differences in what is thought of as appropriate 'personal space'?	Yes No I don't know	Should I anticipate differences in the way my counterparts use touch?	Yes No I don't know
Is there anything in particular I need to be careful about in giving or receiving business cards?	Yes No I don't know	Should I avoid any particular gestures?	Yes No I don't know
Should I expect differences in the level of acceptable eye contact?	Yes No I don't know	Do I know what body language is taboo?	Yes No I don't know
Should I anticipate different attitudes about the acceptability of asking personal questions?	Yes No I don't know	Should I anticipate different attitudes towards the acceptability of humour and emotions?	Yes No I don't know
Should I anticipate different attitudes towards the acceptability of interrupting?	Yes No I don't know	Do I know what type of argument is likely to be most persuasive?	Yes No I don't know
Should I anticipate a different attitude towards addressing difficult issues directly?	Yes No I don't know	Do I know what style of feedback is acceptable?	Yes No I don't know
Should I anticipate different expectations about the expression of criticism?	Yes No I don't know	Should I anticipate different expectations about the expression of anger?	Yes No I don't know
Should I anticipate different expectations about the formality of feedback?	Yes No I don't know	Do I know the range of ways in which disagreement is likely to be expressed?	Yes No I don't know
Should I expect a different style of conflict resolution?	Yes No I don't know	Should I anticipate different expectations about the use of silence?	Yes No I don't know
Should I anticipate different communication styles to be in use?	Yes No I don't know	Do I know when to use first names and surnames?	Yes No I don't know
Do I know what professional titles to use?	Yes No I don't know	Should I anticipate different attitudes towards small talk?	Yes No I don't know
Should I anticipate different attitudes towards the importance of saving face?	Yes No I don't know	Should I anticipate a different use of tone or pitch when speaking?	Yes No I don't know
Should I expect different attitudes towards displays of affection?	Yes No I don't know		