

Module 2 – Understanding Different Cultures

Hands-on activity 2 - My new neighbour Cultural Profile: Verbal and Non-Verbal Considerations

Instructions

In this activity, your goal is to create a profile for your (fictional) new neighbour from a country of your choice. The focus of the profile should be on understanding and effectively utilising both verbal and non-verbal communication aspects during the first interaction with your new neighbour.

To help you get started, here is the example of our fictional student Mani and what aspects he considered for making a profile. Feel free to use more aspects.

You can use any resources, including those recommended in the course, such as <https://culturalatlas.sbs.com.au/>

Verbal Considerations:

- *Language*
- Personal Relationships
- Politeness
- Avoid Hard Bargaining
- Low context – high context communication style
- How to build trust
- How to disagree
- How to give negative feedback

Non-Verbal Considerations:

- Physical Contact
- Eye Contact
- Personal Space
- Body Language
- Time
- Dress code

